

## Active Enrollment 2021 Frequently Asked Questions (FAQs)



- Q. Why is Open Enrollment being called "Active Enrollment 2021"?
  - A. The 2021 Open Enrollment event is called "Active" because this year ALL employees are being called to action. Every employee must submit either an Enrollment/Change Form, or a No Change Form during this Open Enrollment Event.
- Q. How do I find out what coverage(s) I currently have?
  - A. To see current elections, an employee can go to SHARE and utilize the Share Self-Service Manual. The manual contains instruction on how to view current elected benefits.
- Q. If I'm happy with my current coverage, do I still need to fill out a form?
  - A. YES. This year, Active Enrollment 2021 requires ALL BENEFIT-ELIGIBLE employees to fill out either an Enrollment/Change Form, or a No Change Form and submit it online. Everyone who is covering a dependent MUST submit Proof of Dependency documentation for ALL dependents, whether the employee is making changes or not.
- Q. What changes have been made to the offered coverages this year?
  - A. The only changes made this year (2021) are to the Presbyterian and BlueCross BlueShield medical plans (Cigna remains unchanged). We recommend employees attend one of the 16 Carrier Webinars offered during September 2021 to hear details about these changes.
- Q. I previously submitted my divorce decree from 2010 and am currently single. Do I have to resubmit my divorce decree even if I do not make any changes?
  - A. If you have single coverage then NO, there is no need to re-submit the divorce decree.
- Q. How do I enroll in in a Flex Spending Account?
  - A. To enroll in a Flex Spending Account an employee must include this on your Enrollment/Change Form.
- Q. How can I find out which Tier our physician falls into?
  - A. To find out which tier your physician falls under, contact your BlueCross BlueShield or Presbyterian advocate for more information.
- Q. What if I make a mistake on my Enrollment/Change Form?
  - A. You will have a chance to review and correct your elections before submitting your form. <u>Please note</u>: all necessary changes must be made on or before the close of the enrollment period, October 31, 2021.
- Q. Until when can I enroll or make changes to my benefits?
  - A. 2021 Enrollment window is open from October 1 to October 31, 2021. **No changes after October 31 will be accepted. NO EXCEPTIONS.**
- Q. If I am a New Hire (hired in 2021), do I have to resubmit my dependent supporting documentation?
  - A. No. New Hires will not have to resubmit dependent supporting documentation.
- Q. What supporting documentation is required to enroll, change, or continue current coverage for my dependents this year?
  - A. No. New Hires will not have to resubmit dependent supporting documentation.