# **ACKNOWLEDGEMENTS**

### **Claimant Responsibilities**

Disability premiums are paid 100% by the employee on a post-tax basis. Employee must continue to pay

disability premiums while on Short-Term Disability. If the employee should utilize the Disability benefit, payments received will not be subject to taxes as the employee pays the Disability premiums with after-tax dollars. The SoNM will issue a W-2 for the calendar year in which the disability benefit was utilized. , acknowledge that in order to receive disability benefits I must adhere to the following (please initial each item): I understand it is my responsibility to ensure that my mailing address is up to date with my employer and Benefits Plan Administrator. I understand that I must file my disability claim within forty-five (45) days from the last date of work. I understand that although is not mandatory, it is highly encouraged to complete and submit Family Medical Leave paperwork at the same time I submit my disability paperwork. I understand while on Short-Term Disability I must provide the Benefits Plan Administrator with a Physician Update Form, and any other information as requested on the Disability Approval Letter; usual reporting time is every four to six (4-6) weeks or as necessary based on condition. I understand that while on Long-Term Disability I must provide a Physician Update Form, and any other information as requested by the plan on the Short-Term to Long-Term Disability Transition Letter. Reporting time is every four to six (4-6) weeks or as necessary based on condition. I understand I must inform the Disability Program Administrator when receiving any **DEDUCTIBLE SOURCES OF INCOME** (See *Glossary* for definition) I understand I must ensure I am not receiving more than 100% of my gross salary while receiving disability benefit payments. I understand I must inform the Benefits Program Administrator immediately of the return to work date. I understand that a change in medical condition will require a new claim and will be subject to approval or denial based on the policy guidelines and a new **ELIMINATION PERIOD** will be required. I understand I must immediately inform the plan when there is a separation of employment. I understand I must appeal any denials or termination of benefits by the Plan within 30 days. No late requests will be granted. I understand if separation of employment occurs, I must continue to make bi-weekly premium payments directly to the Benefits Plan Administrator. Failure to do so can result in a loss of access to the disability benefits. I understand I must apply for Social Security Disability Income (SSDI) and Retirement Disability no later than forty-five (45) days from the date my Short-Term Disability coverts to Long-Term Disability.

Revised 1.15.2020

	I understand I must appeal any denials from SSDI within two (2) weeks of receiving the denial. It also supply proof of all appeals to the Benefits Plan Administrator.	must
-	I understand it is my responsibility to pay back to the State any over-payments received (e.g. fron first retro-payment received from SSDI benefit monies, or monies received from my employer du returning to work, etc.)	
	I understand that I must work closely with my HR/SPO Representative/Supervisor during process. It is suggested that claimants utilize a personal email address for all Disab communications.	
During m	y absence, I would like (please choose one):	
	the HR Representative/Supervisor to enter enough time to cover my benefit premium payments or behalf.	ı my
1	to have no time entered on my behalf.	
	UNDERSIGNED, CERTIFY THAT I FULLY UNDERSTAND AND AGREE TO COMPLY WITH ARY REQUIREMENTS IN ORDER TO PARTICIPATE IN THE DISABILITY PROGRAM.	ALL
Name (P	Print):	
Signatur	re:	
Date:	Phone:	
Agency	Name:	
Agency	Rep:	
Agency	Rep Phone #:	

### **Agency Representative Responsibilities**

It is of the utmost importance that the Agency Representative complies with the following in order to ensure the timeliness of approval and accuracy of benefit payments to the Claimant requesting Disability (please initial each

item): Upon request, supply employee with the Family Medical Leave Act (FMLA) paperwork and the Disability Policy/Claim Packet. Work closely with the employee and supervisor to ensure the FMLA and Disability paperwork is completed accurately. Fax completed Disability forms and copies of employee's SHARE pay advice reflecting the required twelve (12) consecutive months of disability premium payments to the Benefits Plan Administrator. Contact the Benefits Plan Administrator within the next two (2) weeks to request a status on an employee's pending approval or denial of Disability benefits. Discuss with employee the options of how leave will be entered onto their timesheet each pay period. NOTE: It is the responsibility of the HR Representative and/or Supervisor to ensure the employee does not receive more than 100% of their gross salary (disability benefits plus hourly wages) while the employee is receiving disability benefits. An individual cannot receive more than 100% of their gross salary with sick, annual, leave, and disability benefit payments combined while receiving disability benefits. When reporting sick leave or personal leave while out of work, a maximum of 40% of gross salary may be submitted through the employer during the time the employee is participating in Disability. Ensure the employee understands that approval for Disability is considered a Change in Job Status, which is considered a Qualifying Event (QE); therefore, the employee has the opportunity to make changes to his/her current benefit elections. NOTE: If the employee chooses to change benefit elections when on Disability, returning to work is also considered a Change in Job Status and is considered a QE. The employee has the option to change benefit elections at this time. The request to change benefit elections must be done within 31 days of the QE. Confirm the employee returns to work on the expected day. If the employee does not report as expected, contact the Benefits Plan Administrator. Ensure SHARE (Job Data and/or Time and Labor) is updated accordingly. I HEREBY AGREE TO COMPLY WITH THE REQUIREMENTS STATED ABOVE. Name (Print): Signature: Title: Agency: Date: Phone:

### **Supervisor Responsibilities**

In order to ensure the timeliness of approval and accuracy of benefit payments to the Claimant requesting

Disability, it is of the utmost importance that the Supervisor complies with the following (please initial each item): Keep in contact with Agency HR/SPO representative to ensure that the proper Disability/FMLA paperwork was submitted. Work with Agency HR/SPO representative to make sure hours required to pay for benefit premiums are entered correctly per pay period. Coordinate with employee to ensure that they are ready to return to work at full capacity upon agreed return to work date. Inform Agency HR/SPO representative when the employee has returned to work. Ensure the employee has notified the Benefits Plan Administrator of his/her return to work and confirm discontinuation of disability benefit payments. Discuss with employee the options of how leave will be entered onto their timesheet each pay period. NOTE: It is the responsibility of the HR Representative and/or Supervisor to ensure the employee does not receive more than 100% of their gross salary (disability benefits plus hourly wages) while the employee is receiving disability benefits. An individual cannot receive more than 100% of their gross salary with sick, annual leave, and disability benefit payments combined while receiving disability benefits. When reporting sick leave or personal leave while out of work, a maximum of 40% of gross salary may be submitted through the employer during the time the employee is participating in Disability. I HEREBY AGREE TO COMPLY WITH THE REQUIREMENTS STATED ABOVE. Name (Print): Signature: Title:

Agency:

Phone:

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Date:

# **DISABILITY CLAIM FORMS**

# **Disability Packet**

- 1. Instruction Cover Form
- 2. Employer Sheet
- 3. Employee Sheet
- 4. Signature Page
- 5. Physician Form
- 6. Change of Address Notification

Email: sonm@easitpa.com
Phone: (855) 618-1800 (press 1)

Fax: (505) 705-3311

Erisa Administrative Services, Inc. 1200 San Pedro Dr. NE Albuquerque, NM 87110-6726

### **Instructions for Filing a Claim**

#### SUBMITTING AN APPLICATION

All sections of this application must be completed and sent to Erisa Administrative Services, Inc. If the claim form is not completed in full, processing of benefits will be delayed until all required information has been received. However, if any questions are not applicable to your situation, please write "N/A" (Not Applicable) in those spaces.

Employer Submission Checklist:	Employee Submission Checklist:
☐ Completed Employer Sheet	☐ Completed Employee Sheet
☐ Copy of Disability Premium Payments	☐ Signed Signature Page
☐ Copy of Wages Paid	☐ Completed Physician Form
☐ Copy of Leave Balances	☐ Attachment pages as needed
<ul> <li>Calculated to after 28-day Elimination</li> </ul>	
Period per question 25 on Employer Sheet	
☐ Attachment pages as needed	

#### **RETURNING TO WORK**

Please inform Erisa Administrative Services, Inc. of any scheduled or actual return to work date as soon as possible by submitting the Return to Work Notice located at <a href="https://www.mybenefitsnm.com/Disability.htm">www.mybenefitsnm.com/Disability.htm</a> by email to sonm@easitpa.com or by fax to (505) 705-3311.

If Erisa extends benefits beyond the return to work date, the amount overpaid must be returned to the State of New Mexico. Employer MUST forward copies of employee's pay stub showing annual leave, sick leave, or compensatory leave taken. Please make appropriate changes to employee's time sheets for employees who become eligible for payment AFTER the elimination period.

#### FRAUD NOTICE

Any person who knowingly and with intent to injure, defraud, or deceive any insurance company files a statement of claim and/or application containing any false, incomplete, or misleading information, is guilty of a felony and is subject under state law to prosecution and punishment, including fines and/or imprisonment. Submission of false information in connection with this claim form may also constitute a crime under federal laws. Erisa Administrative Services, Inc. and the State of New Mexico will pursue any appropriate legal remedies in the event of insurance fraud, including prosecution under federal mail fraud, federal wore fraud, and/or the federal Racketeer Influenced and Corrupt Organizations Act statutes. Any false statements made herein may be reported to state and federal tax and regulatory authorities as is appropriate.

#### **EMPLOYER SHEET**

Email: sonm@easitpa.com
Phone: (855) 618-1800 (press 1)

Fax: (505) 705-3311

Erisa Administrative Services, Inc. 1200 San Pedro Dr. NE Albuquerque, NM 87110-6726

If claim forn	n is not comple	ted in fu	ull, processi	ng of benefits	will be de	layed unti	il all i <mark>nforn</mark>	nation has	been received.
1. Employee Name				2. SSN		3. II	)		4. DOB
5. Address					6. City			7. State	8. Zip
		1							
9. Home Phone		10. Ce	ll Phone		11. Ema	iil			
12. Agency	13. Occupation			14. Hire Date	е	15. Effect	tive Date of l	Insurance	16. Hourly Wage
17. HR Name			18. HR Phon	ie	19.	HR Email			
20. Supervisor Name	2			21. Superviso	or Email				
22 W 1 G 1 1 1							1 22 1 11	2 / 60 1	
22. Work Schedule  Full Tin	ne 🗆 Exei	nnt	Re	gularly sche	duled		23. Last 1	Date of Sala	ry Increase
☐ Part Tin		_		urs per week			24 Expec	eted Return	to Work
	n 🗆 Mon 🛭					at	Z4. Expec	ica return	☐ Full ☐ Part
25a. Last Day Worke	ed 25b. Hours	worked	that day	25c. Date Paid T	hrough		ı Annual [	☐ Vacatio	n
					8		Leave	Pay	Sick Leave
26 A	.1 1	-1.1.4		. 1.4. 41	1	4.:.4:	1 1'	'4 - 4'	
26. Are you as treturn to work?									_
ictuili to work:	(1.0. 100 11100	iiiicaii	on, part in	110, 010.) 1 100	isc claud	raic. (Ai	iacii auuii	lonai sin	cts as needed.)
27 Harra	-4:C-141	1	CEMI	V T21: ~:1.:11:40	)	DN.			
27. Have you of	ompleted FM			$\square$ Yes $\square$ $\square$		es 🗆 No		ettach a co	opy with this form)
28. Sick Pay Ca					10		(Ficase a	iliacii a cc	ppy with this form)
Date Last W		Times		ay Eliminatio	n Period =	=			
	ite to start redu	icing ei					heet if elig	gible for I	Disability
An Employee c	an NOT rece	ive mo	re than 40	% of their n	ormal we	eekly wa <sub>?</sub>	ge in orde	er to qua	lify for Disability
29. Confirm tha	1 .	-	d 12 conse	cutive montl	hs of disa	ability pr	emiums a	and attac	n payroll
	rint screen(s)		F: 0		.1. 0				
I certify by signing to information above is									
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Employer Signature	:						Date:		
Do not write below	w this point - Fo	r officia	l use onlv						
Initial Assessment	·		-	er Approval:			Verificat	tion:	
Date Received:									
Elimination Period									
Return to Work D									
☐ Employer Page				☐ Signature P					Deductions
–			_	elivery Date	_	-			

#### **EMPLOYEE SHEET**

Email: sonm@easitpa.com
Phone: (855) 618-1800 (press 1)

Fax: (505) 705-3311

Erisa Administrative Services, Inc. 1200 San Pedro Dr. NE Albuquerque, NM 87110-6726

### **EMPLOYEE TO COMPLETE**

1. Employee Name			2. SSN		3. ID		4. DOB
5. Address				6. City		7. State	8. Zip
9. Home Phone	10	). Cell Phone		11. Email			
. Home I none		). Cen i none		11. Eman			
2. Height 13. Wei	ght	14. Gender  Male		15. Marital Status ☐ Single [	☐ Married ☐	Widowe	d □ Divorced
5. Occupation	16	5. List the duties	of your occupat	on at the time of yo	our disability		
7. Date of accident/first symp	otoms						
8. Last date worked	19. Hav	e you returned to	work?	☐ Yes ☐ No	19a. Expect	ed Return I	Date
		me:			Full Time	:	
0. Supervisor Name			ervisor Email	<del></del>	Part Time	:	
o. Supervisor Name		21. Supe	avisor Eman				
4. Have you filed a Wor □ Yes □ No	kers Con	npensation cla		ult benefits?		es □ N	
Do you intend to file	a Work C	Comp claim?		Carrier Nan	ne:		
☐ Yes ☐ No	1.0	*11		Carrier Pho	ne:		
6. Date you were first tr							
Hospital name: Doctor Name:							
27. Please list any source verification.	s of inco	me that you ar	re currently re	eceiving and the	ir amounts. Plea	se attach	copies for incor
person who knowingly pre pplication for insurance, is inform Erisa of any change							

Employee Signature:

#### **Signature Page**

## **Disability Claim Form Employee Authorization**

For Employee to Complete

## **AUTHORIZATION FOR RELEASE OF INFORMATION**

PERSONS OR INSTITUTIONS: This authorizes you to give the State of New Mexico Group Benefits Plan and Erisa Administrative Services, Inc. Disability Claims Office, its affiliate departments and representatives, any information, data, or records you have regarding my medical history and treatment (including records pertaining to psychiatric, drug or alcohol use, and any medical condition I may have or have had), and any information, data, or records regarding my activities (including records relating to my Social Security, Workers' Compensation, credit, financial, earnings, and employment history) needed to evaluate my claim for benefits. I understand that any such information obtained may be provided to a person or agency requested by the State or Erisa to assist with this purpose. This authorization is valid during the pendency of my claim. I understand that I have the right to request a copy of this authorization. A photocopy of this authorization is as valid as the original.

Employee Name (Please print)	Date
Employee Signature	SSN/ID

A photo static copy of this authorization is considered as valid as the original and is effective for the duration of the claim.

#### PHYSICIAN FORM

Erisa Administrative Services, Inc. Email: sonm@easitpa.com Phone: (855) 618-1800 (press 1) Fax: (505) 705-3311 1200 San Pedro Dr. NE, Albuquerque, NM 87110-6726 1. Name of Patient 3. Gender 4. DOB 2. SSN ☐ Male ☐ Female b) Date you advised patient a) Date symptoms first appeared or c) Has patient ever had same or similar condition? illness/accident happened to stop working If yes, attach description and dates d)Is condition due to injury or sickness arising e) Names and addresses of other treating physicians out of patient's employment? ☐ Yes ☐ No ☐ Unknown a) Date of last exam b) Primary Diagnosis (including any complications) c) ICD9 Code d) Subjective Symptoms **Diagnosis** e) Secondary Diagnosis (if applicable) f) ICD9 Code g) Subjective Symptoms h) Objective findings (including current x-rays, EKG's, lab data, and any clinical findings) j) If delivered, actual i) If pregnant, expected delivery date delivery date a) Date of first visit for this illness or injury b) Date of last visit c) Date of next visit d) Frequency of visits e) Nature of Treatment (including surgery and medications prescribed, if any) **Treatment** f) Is patient: 

Ambulatory ☐ Bed Confined ☐ House Confined ☐ Hospital Confined g) Has patient been hospital confined? ☐ Yes ☐ No If yes, when? Hospital Name: Expected Recovery Date: Hospital Address: Additional Remarks:

PHY	ZSI	$\Gamma$ I $\Delta$	N	FΩ	$\mathbf{R}\mathbf{N}$	I

	lass 1 (no limitation) Class 2 (slight limitation) Class 3 (marked limitation)	b) Therapeutic Class  A. (none)  C. (moderate)	G (Activity Restrice ☐ B. (slight) ☐ D. (marked)	tion) c) Blood pressure last visit
	Class 4 (complete limitation)	☐ E. (complete)	, ,	Systolic/Diastolic
Physical Impairment (*As d ☐ Class 1 – No limitation of funct ☐ Class 2 – Medium manual activ ☐ Class 3 – Slight limitation of funct ☐ Class 4 – Moderate limitation o ☐ Class 5 – Severe limitation of function	ional capacity; capable of heavy ity * (15-30%) nctional capacity; capable of light functional capacity; capable of o	work* No restrictions t work * (35-55%) clerical/administrative	(sedentary*) activ	
Mental Impairment (if appli a) Please define "stress" as it appli □ Class 1 − Patient is able to func □ Class 2 − Patient is able to func □ Class 3 − Patient is able to enga □ Class 4 − Patient is unable to en □ Class 5 − Patient has significant Do you believe the patient is comp	es to this claimant b) Volume tion under stress and engage in intion in most stress situations and ge in only limited stress situation gage in stress situations or engage loss of psychological, physiolog	nterpersonal relations ( engage in most interpers as and limited interpers te in interpersonal rela- tical, personal, and soo	no limitations) ersonal relations ( sonal relations ( mons (marked lim ial adjustment (se	oderate limitations) itations)
a) Does patient currently have limi Patient's Occupation: ☐ Yes ☐ Any Other Work: ☐ Yes ☐	□No	be specific limitations	and restrictions:	
c) If employer can accommodate I	imitations and restrictions, is this  ☐ Part-Time ☐ Full-Time	patient able to return t	o work? d)	Date employment could begin
e) Under what conditions could thi	is employee return to work? Pleas	se elaborate.		
Are you, the physician, related to t	his patient? □ Yes □ No	If yes, what is the	relationship?	
NOTE: If there are multipadditional REMARKS:	ple unrelated diagnoses, please	e complete a second	physician form	with all relevant information.
any person who knowingly present an application for insurance, is				or knowingly presents false informa
As the authorized physician, I ack	nowledge that the information	n and statements pro	ovided in this for	rm are true and correct to the best of the patient and they have communic
Name (attending physician) Please Print	Degree			Phone Number
Street Address	City	State	Zip	Fax Number
Tay ID #·	Physician Signature:			Date

Email: sonm@easitpa.com
Phone: (855) 618-1800 (press 1)

Fax: (505) 705-3311

Erisa Administrative Services, Inc. 1200 San Pedro Dr. NE Albuquerque, NM 87110-6726

### **CHANGE OF ADDRESS FORM**

1. Employee Name		SN	3. ID	4.	DOB			
5. Home Phone	6. Cell Phone	7. Email	7. Email					
8. Case Number			9. Current Disability Level:  □ Short-Term □ Long-Term □ Maternity					
<b>Updated Address:</b>								
10. Address		11. City		12. State	13. Zip			
		•						
Employee Signature: _		Date: _						