

# Delta Dental PPO<sup>SM</sup> Point of Service 2022 Summary of Dental Plan Benefits

For Group #8523
State of NM General Services Dept Risk
Management Division

Benefit Period: January 1 through December 31

**Deductible:** \$50 Deductible per person total per Benefit Period limited to a maximum Deductible of

\$150 per family per Benefit Period

Maximum Benefit Amount: \$1,750 per person total per Benefit Period

Orthodontic Lifetime Maximum:

Child Ortho - Dependent children orthodontic treatment prior to the age of 18; \$2,000 per person

total per lifetime

**Adult Ortho** - Members orthodontic treatment at age 18 or thereafter; \$1,750 per person total per lifetime

Covered Services	Delta Dental	Delta Dental Premier®	Non- Participating
	Provider	Provider	Provider*
	You Pay	You Pay	You Pay*
Diagnostic and Preventive Services			
Diagnostic and Preventive Services - exams,	No Charge	No Charge	No Charge
cleanings, topical fluoride, and space maintainers	140 Charge	110 Charge	110 Charge
Emergency Palliative Treatment - to temporarily	No Charge	No Charge	No Charge
relieve pain			
Sealants - to prevent decay of permanent teeth	No Charge	No Charge	No Charge
Brush Biopsy - to detect oral cancer	No Charge	No Charge	No Charge
Radiographs - images	No Charge	No Charge	No Charge
Periodontal Maintenance - cleanings following	No Charge	No Charge	No Charge
periodontal therapy	110 Charge	140 Charge	140 Charge
Basic Services			
Minor Restorative Services - fillings and crown	20%	20%	45%
repair	2070	2070	4570
Endodontic Services - root canals	20%	20%	45%
Periodontic Services - to treat gum disease	20%	20%	45%
Oral Surgery Services - extractions and dental	20%	20%	45%
surgery	20%	20%	45/0
Other Basic Services - misc. services	20%	20%	45%
Adjustments and Repairs - to dentures, bridges,	20%	20%	45%
and implants	20%	20%	45/0
Major Services			
Major Restorative Services - crowns	40%	40%	65%
Relines and Rebase - to dentures	40%	40%	65%
Prosthodontic Services - bridges, dentures, and implants	40%	40%	65%

Delta Dental Customer Service: (505) 855-7111 or toll-free (877) 395-9420
Address: 100 Sun Avenue NE STE 400, Albuquerque, NM, 87109
Web Site, Including Provider Search: <a href="www.deltadentalnm.com">www.deltadentalnm.com</a>
Connect with DDNM on Our Blog, Facebook, Twitter, Instagram, and Pinterest

Orthodontic Services			
Orthodontic Services - braces - child only	25%	25%	50%
Orthodontic Services - braces - adult	40%	40%	40%
Orthodontic Age Limit (lifetime max.)	No Age Limit	No Age Limit	No Age Limit

\*Selecting a Non-Participating Provider may result in higher out-of-pocket expenses, even when there is no change in Benefit level between in-network and out-of-network Benefits. Non-Participating Providers do not accept Delta Dental's Maximum Approved Fees as payment in full. You will be financially responsible for balance billed amounts, or amounts that exceed the Non-Participating Provider's reimbursement. See the section titled "Your Network."

- Oral exams (including evaluations by a specialist) are payable twice per calendar year.
- Routine prophylaxes (cleanings), periodontal maintenance, and scaling in the presence of generalized moderate or severe gingival inflammation are payable twice per calendar year. Two additional periodontal maintenance procedures are payable per calendar year for individuals with a documented history of periodontal disease.
- People with specific at-risk health conditions may be eligible for additional prophylaxes (cleanings) or topical fluoride treatment. The patient should talk with his or her Provider about treatment.
- Topical fluoride treatments are payable twice per calendar year for people up to age 19.
- Fixed bilateral space maintainers are payable once per arch per five-year period for people up to age 19.
- Fixed unilateral, removable unilateral, and removable bilateral space maintainers are payable once per quadrant per five-year period for people up to age 19.
- Bitewing images are payable twice per calendar year and a complete series of radiographic images (which include bitewing images) or panoramic radiographic image is payable once in any five-year period.
- Sealants are payable once per tooth per three-year period for permanent molars up to age 16.
- Prefabricated crowns are payable once per tooth in any two-year period for people up to age 16.
- Composite resin (white) restorations are Covered Services on all teeth.
- Porcelain and resin facings on bridges are Covered Services on all teeth.
- Implants and implant-related services are payable once per tooth in any five-year period.

#### Additional Plan Information

**Deductible:** Does not apply to Diagnostic and Preventive Services, radiographic images, sealants, full mouth debridement, periodontal maintenance, emergency palliative treatment, consultations, cephalometric radiographic images, photos, diagnostic casts, and orthodontics (including fiberotomy, surgical repositioning, and devices to facilitate tooth eruption).

Maximum Benefit Amount: The Maximum Benefit Amount applies to all services except cephalometric radiographic images, photos, diagnostic casts, and orthodontics (including fiberotomy, surgical repositioning, and devices to facilitate tooth eruption).

**Orthodontic Lifetime Maximum:** Applies to cephalometric radiographic images, photos, diagnostic casts, and orthodontics (including fiberotomy, surgical repositioning, and devices to facilitate tooth eruption).

**Pre-Treatment Estimates:** Delta Dental recommends that you ask your Provider for a Pre-Treatment Estimate when more-costly procedures are anticipated. This free report estimates your applicable dental Benefits and out-of-pocket expenses for proposed dental services. Please see the Dental Benefit Handbook for more information. Pre-Treatment Estimates are optional unless specified otherwise in this Summary of Dental Plan Benefits.

## **Eligibility Provisions**

An Eligible Employee is an Employee who satisfies the following: the eligibility definition(s) specified by the Group and accepted by Delta Dental; and the Eligibility Waiting Period specified by the Group and agreed to by Delta Dental. The Eligibility Waiting Period shall not exceed twelve (12) months.

**Eligible Employees may enroll** subject to the Eligibility Waiting Period(s) defined by the Group and approved by Delta Dental, subject to any additional requirements which may apply.

Benefits will cease on the actual day of the month in which the employee is terminated, subject to any additional requirements which may apply.

# **Special Benefit Provisions**

None.

#### Your Network: Delta Dental PPO Point of Service

This section describes the types of Providers you may visit under your Plan and how fees and payments will work for different Providers.

Delta Dental PPO Provider	
Participates with Delta Dental?	Yes
Out-of-Pocket Costs for This Plan:	Lowest
Delta Dental Pays Up To:	Delta Dental PPO Maximum Approved Fees
Provider May Balance Bill You?	No
Description:	You will be responsible for any Coinsurance and Deductible (if applicable) for Covered Services up to the Delta Dental PPO Maximum Approved Fees. You are also responsible for the full payment for any non-covered services.

Delta Dental Premier Provider	
Participates with Delta Dental?	Yes
Out-of-Pocket Costs for This Plan:	Higher than Delta Dental PPO
Delta Dental Pays Up To:	Delta Dental Premier Maximum Approved Fees
Provider May Balance Bill You?	No
Description:	You will be responsible for any Coinsurance and Deductible (if applicable) for Covered Services up to the Delta Dental Premier Maximum Approved Fees. You are also responsible for the full payment for any non-covered services. Coinsurance amounts may be higher when selecting a Delta Dental Premier Provider.

Participates with Delta Dental?  Out-of-Pocket Costs for This Plan:  Delta Dental Pays Up To:  Delta Dental's Non-Participating Maximum Approved Fees  Provider May Balance Bill You?  Yes, up to the Provider's Submitted Amount  In addition to any Coinsurance, Deductible (if applicable), and fees for non-covered services, you will be responsible for any difference between Delta Dental's Non-Participating Maximum Approved Fees and the Provider's Submitted Amount.  Description:  Subscribers are responsible for full payment to a Non-Participating Provider. Any payment made by Delta Dental for services received from a Non-Participating Provider may be	Non-Participating Provider	
Delta Dental Pays Up To:  Provider May Balance Bill You?  Yes, up to the Provider's Submitted Amount  In addition to any Coinsurance, Deductible (if applicable), and fees for non-covered services, you will be responsible for any difference between Delta Dental's Non-Participating Maximum Approved Fees and the Provider's Submitted Amount.  Description:  Subscribers are responsible for full payment to a Non-Participating Provider. Any payment made by Delta Dental for	Participates with Delta Dental?	No
Provider May Balance Bill You?  Yes, up to the Provider's Submitted Amount In addition to any Coinsurance, Deductible (if applicable), and fees for non-covered services, you will be responsible for any difference between Delta Dental's Non-Participating Maximum Approved Fees and the Provider's Submitted Amount.  Subscribers are responsible for full payment to a Non- Participating Provider. Any payment made by Delta Dental for	Out-of-Pocket Costs for This Plan:	Highest
In addition to any Coinsurance, Deductible (if applicable), and fees for non-covered services, you will be responsible for any difference between Delta Dental's Non-Participating Maximum Approved Fees and the Provider's Submitted Amount.  Description:  Subscribers are responsible for full payment to a Non-Participating Provider. Any payment made by Delta Dental for	Delta Dental Pays Up To:	Delta Dental's Non-Participating Maximum Approved Fees
fees for non-covered services, you will be responsible for any difference between Delta Dental's Non-Participating Maximum Approved Fees and the Provider's Submitted Amount.  Subscribers are responsible for full payment to a Non-Participating Provider. Any payment made by Delta Dental for	Provider May Balance Bill You?	Yes, up to the Provider's Submitted Amount
	Description:	fees for non-covered services, you will be responsible for any difference between Delta Dental's Non-Participating Maximum Approved Fees and the Provider's Submitted Amount.  Subscribers are responsible for full payment to a Non-Participating Provider. Any payment made by Delta Dental for

### **Understanding Your Benefits**

This Summary of Dental Plan Benefits only highlights Benefit levels; it does not provide complete coverage information. Refer to your Dental Benefit Handbook for other important eligibility and Plan provisions. This Summary of Dental Plan Benefits is attached to and is a component of the Dental Benefit Handbook. To the extent that the rules in the Dental Benefit Handbook conflict with the ones stated in this Summary of Dental Plan Benefits, the rules in this Summary of Dental Plan Benefits control.

Call Delta Dental's Customer Service Department at (877) 395-9420, or log into the Member Portal via www.memberportal.com, for answers to questions about Benefits and claims.



# Delta Dental—Evidence Based Dentistry

Delta Dental plans include enhanced dental coverage for enrollees with certain high-risk medical conditions. These enhancements have been included based on scientific evidence that treating and preventing oral disease in these situations can improve overall health.

Individuals eligible for this coverage include:

- ✓ People with diabetes and periodontal (gum) disease
- ✓ Women who are pregnant and have periodontal (gum) disease
- ✓ People with certain heart conditions that put them at high or moderate risk for infective endocarditis, a potentially deadly heart infection
- People with kidney failure or who are undergoing dialysis
- ✓ People with suppressed immune systems due to chemotherapy and/or radiation treatment, HIV-positive status, organ transplant, and/or stem cell (bone marrow) transplant

The improved benefits include coverage of up to four teeth cleanings (routine cleanings or periodontal maintenance cleanings) per calendar year, as opposed to the typical two. Additional cleanings are benefits at the coinsurance level specified on your Summary of Dental Plan Benefits. For people undergoing head and neck radiation, fluoride applications by your dentist are also covered twice per calendar year. (This service is typically covered to age 19.)

Refer to your Summary of Dental Plan Benefits for more information about your plan, including the coverage levels applicable to these benefits. Additional cleanings and fluoride treatments may apply to your annual maximum and/or be subject to the plan's deductible.

What should I do

if I have one of the conditions listed?

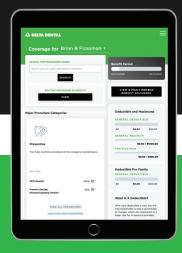
Talk with your dentist and physician about if and when treatment is right for you.

The timing of treatment is important when serious medical conditions exist.

Revised 9/16



Stay Informed About Your Dental Benefits With Member Portal



Member Portal gives you 24/7 access to important information about your dental benefits.

With Member Portal, you can:

- See which members are covered on your plan, now and in the future
- Find an in-network dentist
- See common procedures
- Access an online ID card
- View the status of all claims and toggle between different family member claims
- View and print Explanation of Benefits (EOBs)

NOTE: Member Portal has replaced Consumer Toolkit.

# Get started today



Visit www.memberportal.com



Log in using your existing Consumer Toolkit® credentials

OR

If you do not have existing credentials, click "Sign up"

Complete the required fields and follow the on-screen instructions to register as a new user

NOTE: You will need the subscriber's ID (the person whose name is on the benefit package). The member ID is an assigned number unique to the subscriber. In many cases, the member ID is the same as the subscriber's Social Security number.



? Questions? Call Toolkit Support at 866-356-0301

Privacy of your online benefit information is assured through highly secure encryption technology.

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